

July 2021

Learning Disabilities Managed Care Network Learning and Development Event Report

1. Purpose of the Paper

The purpose of this paper is to report on the delivery and attendance of the range of seminars, workshops and training programmes delivered by the MCN across the region. The programme is driven by the priorities identified by the LDMCN workplan and the Keys to Life Strategy.

Due to the Covid 19 pandemic and vacancies, the 2020 – 2021 programme of learning and development events has been scaled down, and the MCN have only delivered the well established and valued Support Worker Training programme over the last year.

The LD Support Worker Training Programme continues to be well attended and well received. The Programme for 2020 accommodates 15 participants, from across the region. The course was redesigned this year in response to the need for remote delivery via MS teams and changed from being 8 weeks full day face to face sessions to 6 half day sessions, comprising of self study time and webinar style presentations and discussions. The course was structured around the NHS Education Scotland Equal Health resource, supplemented with additional content.

This programme is overseen by the MCN Learning and Development Group, chaired by Dr Jill Jones, Consultant Clinical Psychologist, NHS Fife. These events have provided an opportunity for staff from the NHS, local authorities and the third sector to come together, learn together and share best practice.

It is planned for a wider programme of training events to resume as we move forward to July 2021 – 2022.

2. Attendance Numbers

Between 1st July 2020 and 30th June 2021 the educational and training opportunities, via the Support Worker Course, have been provided for 15 participants, with 15 places being booked and 13 attending. This course was a plot of delivering this programme remotely via MS Teams, and therefore a smaller number of places, than the usual 20, were available.

There is high demand for these courses, demonstrated by the 100% fill rate and the 87% attendance rate (actual attendances as a percentage of places booked). The demand for places exceeded those available, particularly from third sector colleagues.

The DNA rate (% of those booked to attend who did not attend) is 14% which, given the numbers involved and the ongoing service pressures which can often lead to short notice cancellations, is expected.

Please see Appendix 1.

For comparison, the last report, published in July 2020, showed a 95% fill rate, a 87% attendance rate and a 14% DNA rate over a 12 month period, between July 2019 and June 2020.

3. Analysis of Attendees

Organisations Represented :

Area	No of Attendees	SUB TOTAL	Percentage*	Total Percentages
Borders HSCP	2	9	13	60%
NHS Fife	1		7	
NHS Forth Valley	3		20	
NHS Lothian	1		7	
Edinburgh HSCP	2		13	
Others (inc. Care Providers, third Sector & Voluntary Organisations)	6	6	40	40%

**Health &
Social Care**

NOTE : for the purposes of this report organisations are based on details provided by attendees. We understand that each Board area have differing organisational structures.
*Some rounding has been applied

4. Feedback and Evaluation

From the feedback analysis, see Appendix 2, satisfaction levels are extremely high. Participants reported learning new information about the topics presented and planned to make changes within their working environment as a result, including applying practical advice; sharing learning with colleagues and working more with specialist learning disability professionals. 89% of responding participants would recommend the course to colleagues.

5. Consideration & Next Steps

The Learning and Development Group is asked to:

- Consider the above report and note the high levels of attendance at MCN Support Worker Course, the high levels of satisfaction of attendees and the mix of organisations represented.
- Consider the format of the report and the proposal to generate the report on an annual basis.

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Appendix 1

Support Worker Course
2020

	Max Delegates	Expected to Attend	Actually Attended
Support Workers Course November - December 2020	15	15	13

Fill Rate : 100%

Attendance : 87%

DNA: 13%

Appendix 2

Participant Response to Evaluation

Session title	Rating of overall experience (out of 5)
Session 1	Introduction- not rated
Session 2: Health equality & access to health care	4.55 (11 responses)
Session 3: Communication & Meaningful Activity	4.80 (10 responses)
Session 4: Nutrition and Physical health	4.80 (10 responses)
Session 5: PBS and Trauma informed working	4.78 (9 responses)
Session 6: Mental health & working with vulnerable adults	4.67 (9 responses)

Session	What changes, if any, do you plan to make to your work as a result of your learning?
1	Introduction only - No feedback forms
2: Health equality & access to health care	Apply practical advice (Actions around introducing/updating hospital passports/ change to work routines) (7) Promote role of liaison nurse (1) No response (4)
3: Communication & Meaningful Activity	Apply practical advice to own work (e.g. Adjusting activity and interaction) (3) Utilise OT more (1) Present information to colleagues (1) No response (5)
4: Nutrition and Physical health	Apply practical advice (Introduce more indoor exercise, promote healthy lifestyle) (4) Liaise with dietitian (1) Present information to colleagues (1) No response (4)

5: PBS and Trauma informed working	Learn more about trauma informed working (1) Apply practical advice (change language used/ consider why behaviours happen/ impact of routines on person) (3) Review care plans (1) Present information to colleagues (1) No response (3)
6: Mental health & working with vulnerable adults	Share learning with others (4) Apply practical advice (approach in general; promoting physical exercise) (2) No response (3)

	Would you recommend this 6 week course to a colleague? (%)
Yes	89
Maybe	11
No	0