

July 2018

Learning Disabilities Managed Care Network Learning and Development Event Report

1. Purpose of the Paper

The purpose of this paper is to report on the delivery and attendance of the range of seminars, workshops and training programmes delivered by the MCN across the region. The programme is driven by the priorities identified by Keys to Life Strategy.

The MCN delivers a programme of educational and training events each year as well as well established and valued Clinical Support Worker Training programme. It has also supported workforce development projects and specific events linked to the Health Equalities Framework Project (HEF).

This programme is overseen by the MCN Learning and Development Group, chaired by Dr Jill Jones, Consultant Clinical Psychologist, NHS Fife. All these events have provided an opportunity for staff from the NHS, local authorities and the third sector to come together, learn together and share best practice.

The LD Clinical Support Worker Programme continues to be well attended and well received. This programme accommodates 20 participants, on each course, from across the region.

2. Attendance Numbers

Between 1st July 2017 and 30th June 2018 the Training Programme has provided training opportunities for 165 participants, with 161 places being booked and 139 attending.

There is high demand for these courses, demonstrated by the 98% fill rate and the 86% attendance rate (actual attendances as a percentage of places booked).

The DNA rate (% of those booked to attend who did not attend) is 14% which, given the numbers involved and the ongoing service pressures which can often lead to short notice cancellations, is expected.

Please see Appendix 1 for more detailed breakdown of the attendance numbers.

For comparison, the last report, published in June 2016, showed an 88% fill rate, a 91% attendance rate and a 9.8% DNA rate over a 12 month period, between July 2016 and June 2017.

3. Analysis of Attendees

Organisations Represented :

Area	No of Attendees	SUB TOTAL	Percentage*	Total Percentages
NHS Borders	4	68	3	49
NHS Fife	9		6	
NHS Forth Valley	9		6	
NHS Lothian	39		28	
NHS Tayside	7		5	
Fife Council	6	44	4	32
Edinburgh Council	21		15	
Mid-Lothian Council	2		1	
East Lothian Council	5		4	
Forth Valley Council	3		2	
Borders Council	1		1	
West Lothian Council	6		4	
Integrated Health & Social Care	2	2	1	1.4
Universities	14	14	10	10.1
Others	11	11	7.9	7.9

**Some rounding of numbers has been applied*

4. Feedback and Evaluation

The MCN use Survey Monkey, an internet based evaluation system, to collect and collate the responses from each event. Following attendance participants are emailed and asked to complete a short e-form. The overall return rate to date is 42%.

From the feedback analysis, see Appendix 2, satisfaction levels are high, with 96% of responding participants feeling that their objectives for attending were completely or partially met and 98% feeling the courses were of benefit to them and supported their practice. 96% of all responding attendees also felt the venues used were satisfactory.

5. Consideration & Next Steps

The Learning and Development Group is asked to:

- Consider the above report and note the high levels of attendance at MCN events, the high levels of satisfaction of attendees and the mix of organisations represented.
- Consider the format of the report and the proposal to generate the report on a twice yearly basis.

Karen Lee
LD MCN Project Administrator

Appendix 1

LD MCN Event Programme 2017 - 2018

Totals (As at 04.07.18)

Event Title	Max Delegates	Expected to Attend	Actually Attended
CSW Course	20	21	18
Oct - Dec 2017			
Intellectual Disability	40	39	32
8th September 2017			
Palliative Care	35	33	31
27th February 2018			
Sexual Health & Wellbeing	70	68	57
4th May 2018			

TOTAL No Of Delegates 165 161 138

Fill Rate : 97.57575758
98%

Attendance : 85.71428571
86%

DNA 23
14.28571
14.00%

Appendix 2

Participant Response to Evaluation

(As at 04.07.18)

Are you a :	Number	Percentage
NHS Employee	32	64
Social Care Employee	14	28
Voluntary Sector	0	0
Client / Carer	0	0
Student	4	8
Other	0	0
TOTAL	50	

Question Asked		Yes, Completely	Yes, Partially	No, not really	No, not at all
Was the objective of this Seminar met?	<i>Number</i>	35	13	1	1
	<i>%</i>	70%	26%	2%	2%

Question Asked		Yes, Completely	Yes, Partially	No, not really	No, not at all
Was this Seminar of benefit to / supported you?	<i>Number</i>	24	24	1	0
	<i>%</i>	49%	49%	2%	0%

Question Asked		Yes, Completely	Yes, Partially	No, not really	No, not at all
Were you satisfied with the venue?	<i>Number</i>	34	13	2	0
	<i>%</i>	69%	27%	4%	0%

NOTES :

Feedback from October 2017 CSW Course was generally positive
(not included in above numbers or percentages as evaluations are not done electronically)